

RAJ KUMAR TIWARY

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EDUCATION

DEGREE	INSTITUTE	YEAR	GRADE
MSc Physics	Techno India University	2022	8.38 CGPA
BSc Physics	Calcutta University	2020	63.5%
Class 12 th	Kalyani Public School	2016	76.5%
Class 10 th	Kalyani Public School	2014	8.8 CGPA

EXPERINCE

S S PUBLIC SCHOOL

Assistant Teacher of Physics | 16.04.2024 – Present Day

- Design and deliver structured lessons in alignment with the CBSE curriculum for Class 9 to Class 12.
- Organize and conduct physics experiments, guiding students in practical applications.
- Prepare question papers, conduct exams, and evaluate answer scripts based on CBSE standards.
- Maintain discipline and foster a positive learning environment
- Participate in the development and enhancement of the physics curriculum.

NEWTON GATE ACADEMY

Assistant Teacher of Science | 27.01.2023 – 16.04.2023

- Deliver lectures based on JEE/NEET foundation course.
- Prepare students for competitive exams, including solving past papers, and conduct mock exams.
- Help students clarify their doubts.
- Encourage and Motivate students to achieve academic excellence.

VISHNU SOLUTIONS PVT.LTD

Customer Care Representative | 08.08.2022 – 13.01.2023

- Accurately taking orders from customers and confirming the order details with the customer.
- Identifying opportunities to recommend additional products based on customer needs.
- Addressing customer inquiries or concerns, providing product information and ensuring a positive experience.
- Keeping detailed records of customer interactions, orders and follow-ups for future reference.

BELLOVISTA TECHNOLOGIES PVT.LTD

Tele-caller (Part Time) | 2017 – 2019

- Effectively communicated with customers to promote and sell products or services, achieving sales and targets consistently.
- Handled inbound and outbound calls, providing excellent customer service and resolving inquiries to enhance client satisfaction.
- Maintained accurate records of customer interactions and sales data, contributing to efficient team operations.

SOFT SKILLS

- Dedicated and sincere to the task once undertaken.
- Problem solving and practical approach while working in a team.
- Adaptive to dynamic environment.
- Adaptive to learn new stuffs in a short time.